Multifactor Authentication – Logging In

Multifactor authentication (MFA) is now available for all PACER users. MFA provides an added layer of security that helps protect users from cyberattacks that steal passwords, significantly reducing the risk of unauthorized access.

This learning aid describes the login process once you have enrolled in MFA, and what to do if you do not have access to your MFA method(s).

Step 1. Navigate to https://pacer.uscourts.gov/.

Step 2. In the top right corner, click the **Log in to**... link, and then click **PACER Log in**.
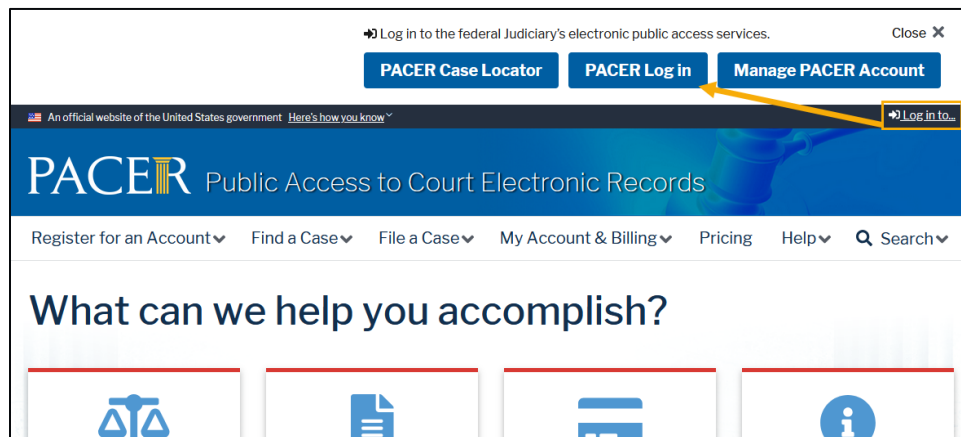

Figure 1: PACER website homepage

Step 3. Enter your PACER username, password, and client code (if needed); select PACER Case Locator or a court, and click **Login**.
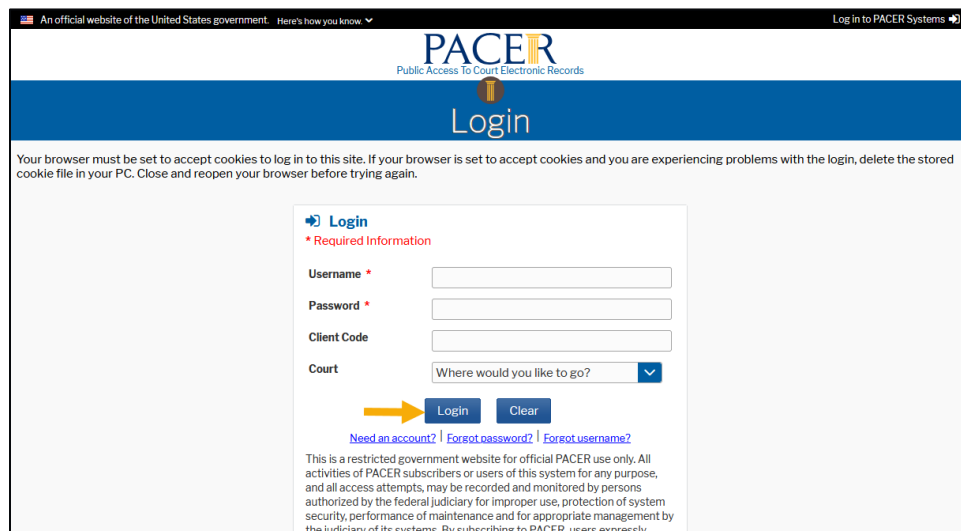

Figure 2: National PACER Login page

Step 4. Enter the one-time passcode displayed on your authentication application (app) (Figure 3) or one of your backup codes (Figure 4) in the passcode/backup code text field, and click **Submit**.
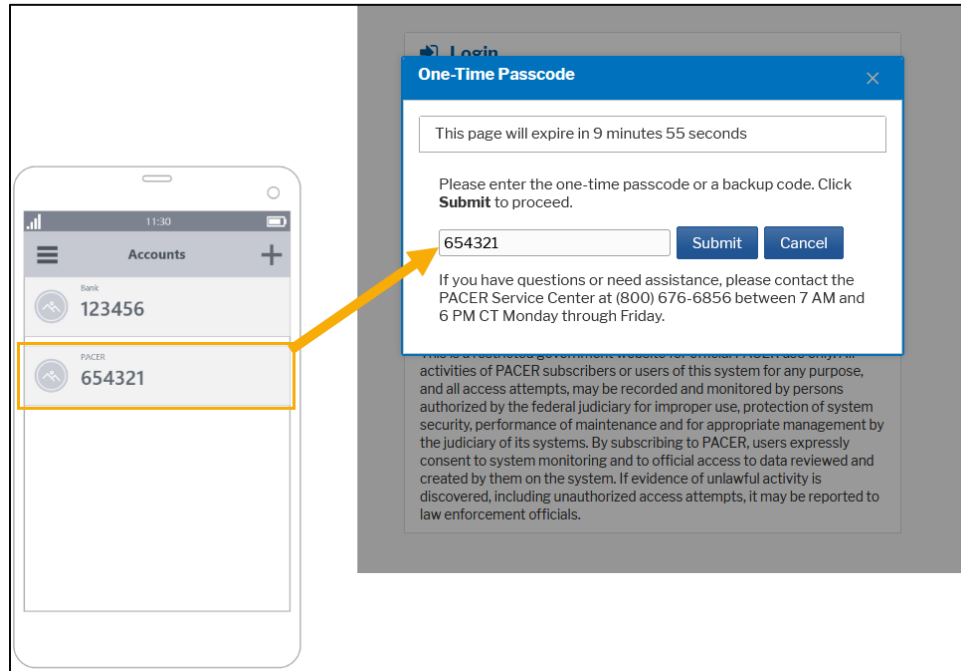

Figure 3: An illustration of a generic authentication app display and screenshot of the One-Time Passcode dialog box
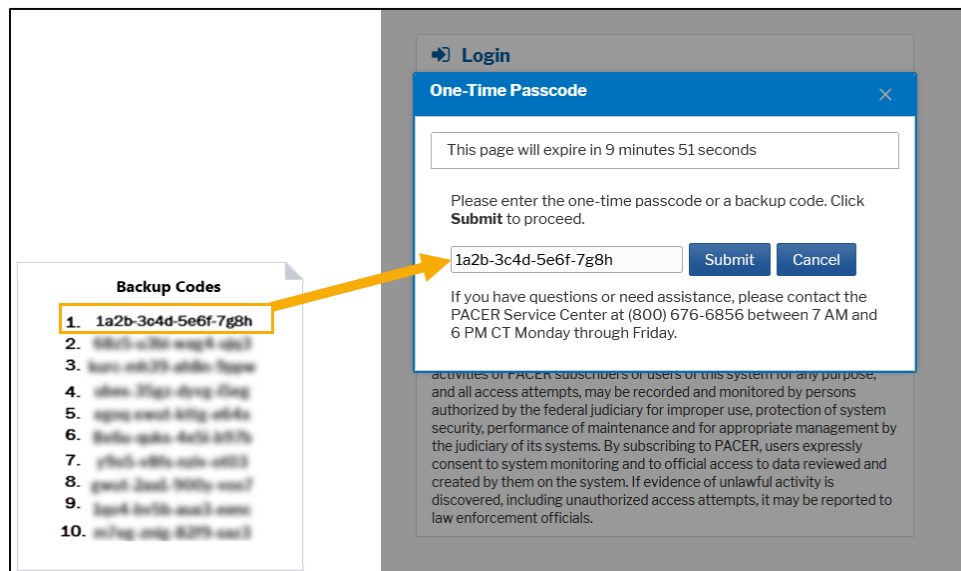

Figure 4: An illustration of a list of backup codes and screenshot of the One-Time Passcode dialog box

NOTE: Each backup code can only be used once. It is recommended that you use your last backup code to get a new set of backup codes.

Step 5. Check the redaction agreement checkbox, and click **Continue**.
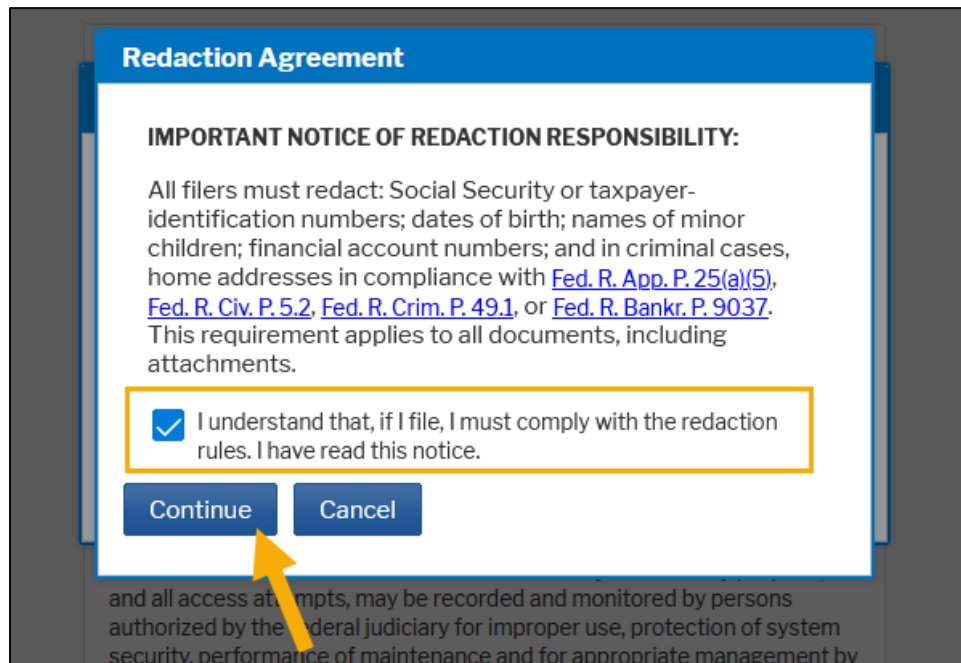

Figure 5: Redaction Agreement dialog box

Step 6. You will be directed to the PACER Case Locator or the selected court's CM/ECF system.

Figure 6: PACER Case Locator landing page

Logging in Without Access to Your MFA Method(s)

If you lose, forget, or misplace your device or backup codes, a one-time passcode can be sent to the email associated with your PACER account, allowing you to log in to Manage My Account and either set up a new authentication app or get new backup codes.

Step 1. Navigate to https://pacer.uscourts.gov/.

Step 2. In the top right corner, click the **Log in to**... link, and click **Manage PACER Account**.
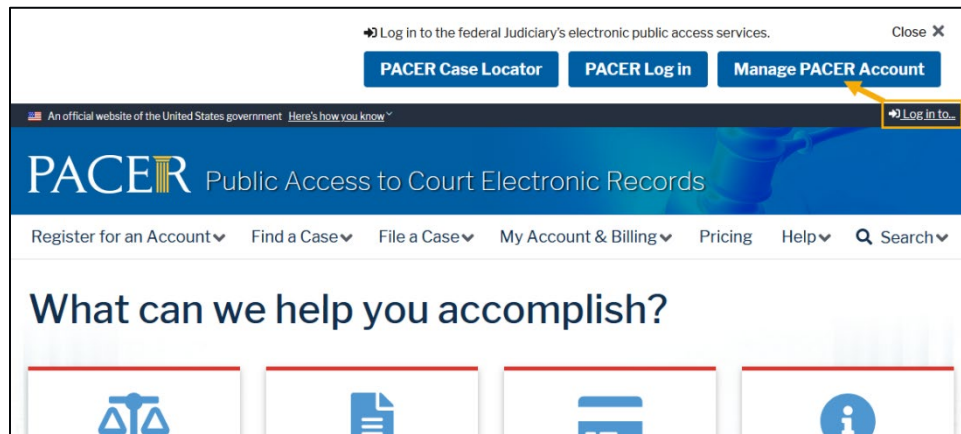
Figure 7: PACER website homepage

Step 3. Enter your PACER username and password, and click **Login**.
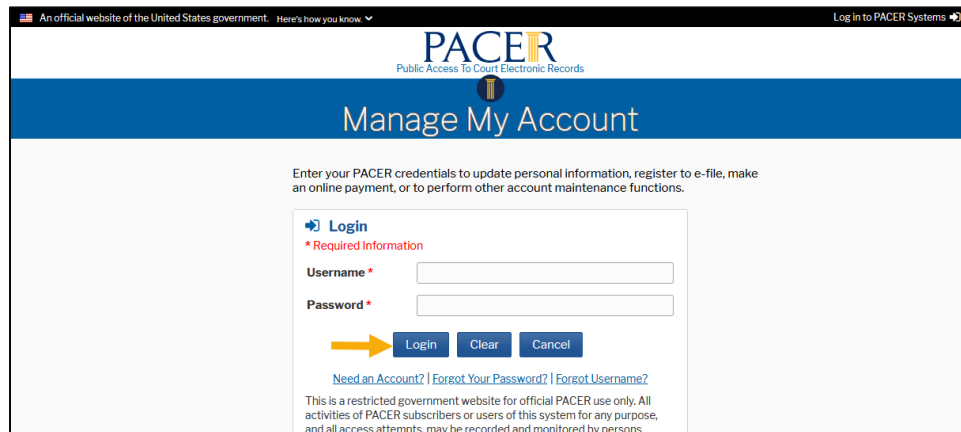
Figure 8: Manage My Account login page

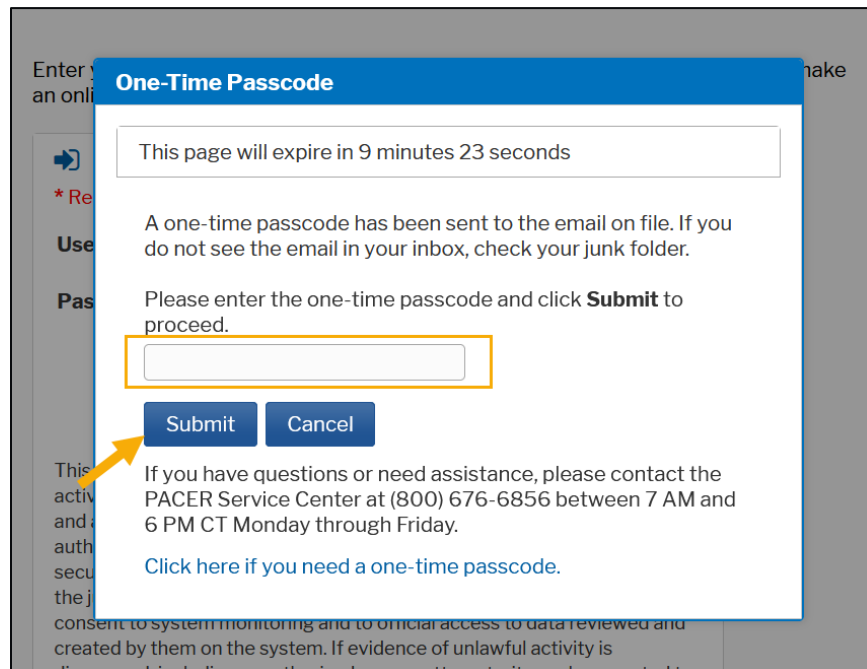**Step 4.** Click the **Click here if you need a one-time passcode** link.

Figure 9: One-Time Passcode dialog box

Step 5. Enter your answer to the security question, and click **Submit**.

A one-time passcode is sent to the email address associated with the PACER account to verify that the account holder authorizes accessing Manage My Account.

Figure 10: Request One-Time Passcode dialog box

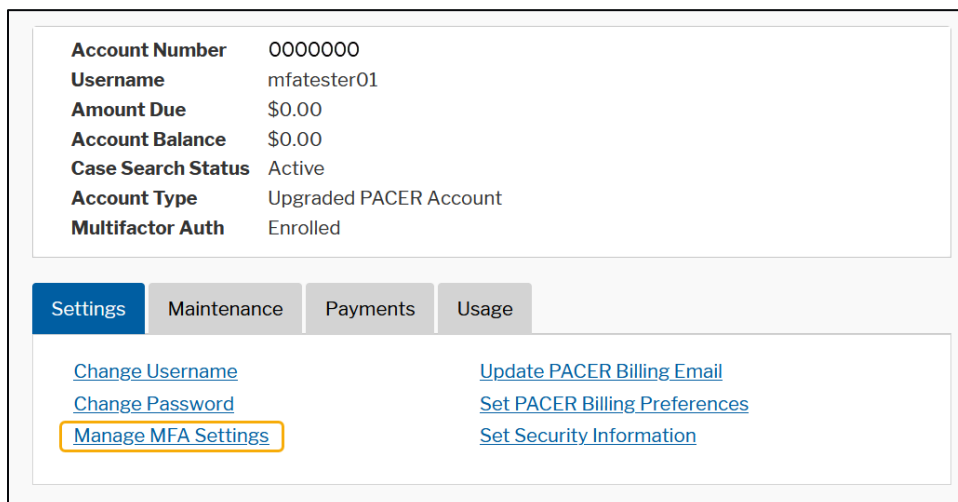**Step 6.** Enter the one-time passcode from the email, and click **Submit**.

Figure 11: One-Time Passcode dialog box

TIP
If the security code email does not appear, check the junk email folder.

Step 7. Click the **Manage MFA Settings** link.

Figure 12: Manage My Account landing page

Step 8. Add another authentication app or generate new backup codes.

Figure 13: Multifactor Authentication Methods page

NOTES:

PACER users with filing and all other types of CM/ECF-level access will need to set up an MFA method to access CM/ECF and PACER.

You cannot view backup codes previously generated.

TIPS
If you lost your device, you should delete the authentication app associated with that device.
To get new backup codes, you need to delete your current backup codes.